Tunstall find-me

watch

user guide

Index

Introduction 3
Packing List 3
Important Notes 4
Use of the Watch 4
Using the Battery Charger 5
Find-Me Tunstall Watch 6
Battery Installation 7
Changing the Strap 8
Changing the Watch to a Lanyard 8
Changing the Watch to a Brooch 8
Turning on the Watch 9

PART 2 - Self-Monitor Mode 10
Website details 11
Settings 12
Settings continued 13
Basic fault finding 14
SMS commands 15
Easy Reference 16
Contact Tunstall 16

Introduction

Thank you for choosing the Find-Me Tunstall Watch. Before you start, please ensure that the following items are included in your package. If any of these items are missing please contact us immediately using the details on the back of this manual.

Packing List

- A Watch x 1 (Find-Me 500)
- B Battery charger and power pack x 1
- C Mobile phone sim card
- D User manual x 1
- E Battery x 2
- F Strap pin press tool x 1
- G Lanyard and brooch adapters

Important Notes

The Find-Me Tunstall Watch is not a mobile phone and as such is not supplied with automatic support for emergency numbers 000 or 112 in it's current version.

Please ensure the Find-Me Tunstall Watch is kept dry as extreme moisture and water may affect its operation.

To operate the Find-Me Tunstall Watch it must be connected to a mobile phone carrier, The unit will connect through GPRS Mobile Internet (where available) and the 2G Mobile Phone Network (including SMS).

When GPRS is available the unit will update position details automatically. When GPRS is not available the Find-Me Tunstall Watch switches back to SMS operation. This only responds under command from either the wearer, or the authorised administrator/ carer.

It is important that the Find-Me Tunstall Watch is used in areas which have 2G mobile phone coverage. It will not work in an area with no 2G mobile phone coverage (most carriers are 2G and 3G).

Use of the Watch

The Find-Me Tunstall Watch is a cellular personal alert with a GPS system. The Find-Me Tunstall Watch can be used to track and report the watch position. The use of the Find-Me Tunstall Watch depends on the capabilities of the wearer and the type of monitoring package chosen.

If the watch is set up to be monitored by Tunstall the red emergency alert button is programmed to call the Tunstall emergency response centre. A trained response operator will answer the alarm, determine the watch location and organise the appropriate assistance.

If the watch is set up in self-monitor mode then the watch buttons will individually programmed to send an SMS to your nominated responder phone number advising them that the emergency button has been activated. The responder can then call into the watch, to speak with the wearer. The details of the watch location can also be accessed via your webpage with your username and password (for more details see page 12).

Please note the Find-Me Tunstall Watch is designed as a safety device and should only be used for emergency purposes. If used like a mobile phone extra call charges will apply.

Using the Battery Charger

The battery is a rechargeable battery that can be recharged many hundreds of times. It can also be charged up when the battery is not completely flat.

Plug the battery cradle charger into an electrical powerpoint and turn on at the wall. Place the watch (with the call button A & B face down) in the cradle over the two metal contact points. Once in place gently press on the top edge of watch (being careful to not activate the A & B or alert buttons) to lock it under the holding catch.

The spare battery can also be charged on top of the charger at the same time.

NOTE: The watch can be either on or switched off during charging process. Complete charging will take around 5 hours if the watch is on 'off' mode. Complete charging will take around 10 -12 hours if the watch is on 'on' mode or the spare battery is charging at the same time. Please ensure the spare battery is removed after it has completed charging (it will hold this charge for many weeks).

Find-Me Tunstall Watch

* In Self-Monitoring mode the red emergency button, and buttons A and B, can be programmed to alert nominated responder(s).

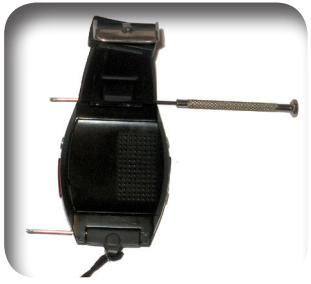
Battery Installation

Turn the watch over. To remove the back cover off the watch simply use your thumb to slide the cover to the right until it stops (shown in photo below), then lift the watch cover off. This will reveal the inside of the watch and mobile phone SIM card slot. Place the charged battery inside watch aligning the contacts of the battery with the watch. Then replace the back cover of the watch. This is done by placing bottom tabs (refer below) of the back cover into place first, then dropping the cover down onto the battery and sliding the back cover into place.

find-me Tunstall

Changing the Strap

To remove the watch straps use the tool provided. Insert the strap tool into the hole containing the strap pin (refer to photo). Carefully push the strap tool in as far as it will go and this will push out the strap pin. Take out pin and strap will come off. Repeat with other strap. Re-insert either with the lanyard or brooch adaptor in the standard straps place. A locking strap is also available at a minimal cost for those who may repeatedly remove the Find-Me Tunstall Watch.



Changing the Watch to a Lanyard

Take out the watch straps as detailed above. Place lanyard with adaptor into lower strap holder and re-fit the pin using large round end of tool. Place the lanyard / brooch adapter into other end of the watch. Re-fit the pin in the same manner.

Changing the Watch to a Brooch

Take out the watch straps as detailed above. Take off the first adaptor from the lanyard. This is done by unclipping the lanyard from its catch. Then unthread the string from the adaptor. This is now ready for a safety pin to be placed in the hole provided (safety pin not included). Place lanyard / brooch adapter into other end of the watch. Re-fit the pin as above.

Turning on the Watch

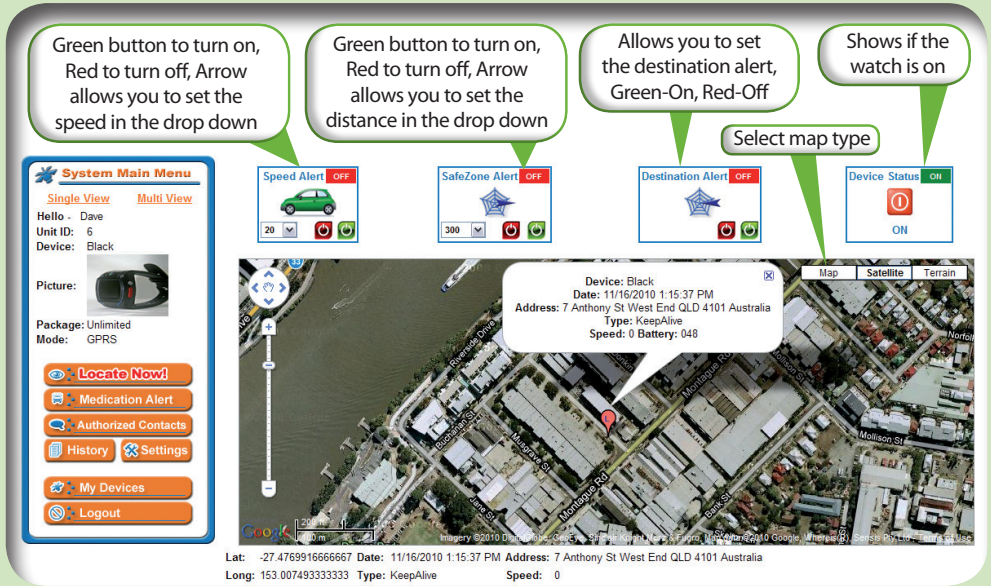
After installing a charged battery press the ON button for 3 seconds and the watch will display the words Find-Me then POWER ON with the power on sound.

The Find-Me Tunstall Watch will then display a default time, date and location details. These details will be automatically updated when the watch has received the initial satellite signal. This may take a few minutes. The screen will automatically stop displaying the time etc after a few seconds. This happens to conserve the battery life.

To check if correct date and time has been established re-press the on button. If this has still not happened please place the Find-Me Tunstall watch near a window with view of the sky for a few minutes to get the initial satellite signal. Now you should have correct time and date.

The Find-Me Tunstall Watch is now ready to be used.

Self Monitoring Mode advanced controls for the Find-Me Tunstall watch


Green button to turn on, Red to turn off, Arrow allows you to set the speed in the drop down
Green button to turn on, Red to turn off, Arrow allows you to set the distance in the drop down
Allows you to set the destination alert, Green-On, Red-Off
Shows if the watch is on
Select map type
System Main Menu
Single View
Multi View
Hello - Dave
Unit ID: 6
Device: Black
Picture:
Package: Unlimited
Mode: GPRS
Locate Now!
Medication Alert
Authorized Contacts
History
Settings
My Devices
Logout
Speed Alert OFF
SafeZone Alert OFF
Destination Alert OFF
Device Status ON
ON
Map
Satellite
Terrain
Device: Black
Date: 11/16/2010 1:15:37 PM
Address: 7 Anthony St West End QLD 4101 Australia
Type: KeepAlive
Speed: 0 Battery: 048
Lat: -27.4769916666667 Date: 11/16/2010 1:15:37 PM Address: 7 Anthony St West End QLD 4101 Australia
Long: 153.007493333333 Type: KeepAlive Speed: 0

find-me Tunstall

Website details continued

First you need to log onto the Find-Me Tunstall website. Using the address bar on your internet browser type in the address www.findmetunstall.com.au

This will bring up the Find-Me Tunstall Watch website, type in your user name and password into the section labeled to logon. This brings up your own dedicated webpage. Access to this page gives the location and ability to look at maps and allows you to turn set a speed alert, as a safe zone, a destination alert and device status .

This page also has the ability to display a picture of the wearer. It also shows the current position of the wearer and is for basic information on, the wearers position etc.

Should it be required you can give this information to emergency services to allow them to accurately locate someone.

find-me Tunstall

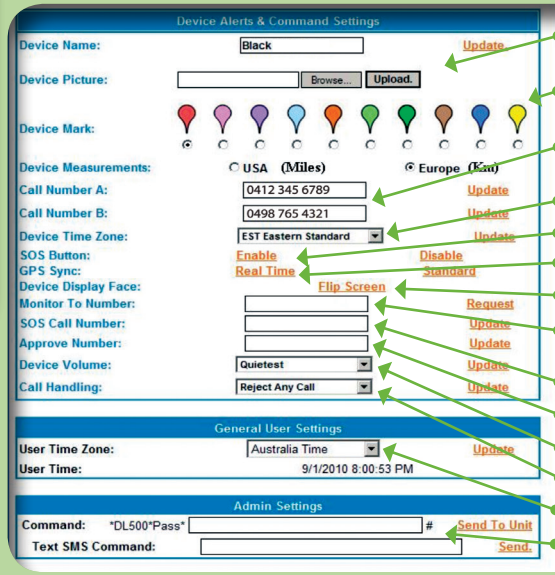
Settings

If you log on with your username and administrator password, the settings page becomes available.

This page allows you to tailor the Find-Me Tunstall Watch to suit the wearer, setting call numbers, approved numbers (those allowed to make changes to the setup and to get responses to enquiries about position) and even the ability to place a small photograph of the wearer on he main page should it be required by emergency services.

find-me Tunstall

Settings continued



- Allows you to upload a picture of the wearer for easy identification
- Colour marker for use on map, use different markers for multiview
- Call A & B numbers type in then press the update button one at a time. Leave blank if you want them disabled
- Set time zone for watch then update
- Enable or disable SOS Button
- Leave on standard, real time is for emergency use only
- For use as a brooch to flip the screen upsidedown
- Allows you to give a phone number to allow listening to the Carers Watch user
- Emergency call number to be used
- Phone number allowed to do requests and change settings
- Carers Watch phone volume
- Allows you to select how the unit deals with incoming calls
- Time Zone shown on maps
- Use only under instruction from Find-Me Technology Staff

Basic fault finding

Watch does not turn on	Flat battery - see battery charger (p5) Incorrect installation of the battery - see battery installation (p7)
Watch not updating time after turned on	Poor signal - see turning on the Watch (p9)
Unable to make calls	Check settings page and repeat call number programming, wait confirm response after each change. Listen to what is said when number is called, often this will tell you what is wrong (ie: wrong number programmed.)
Display says mobile phone SIM not inserted	Call Tunstall for instructions to refit the mobile phone SIM Mobile Phone SIM damaged - call your SIM provider to arrange a replacement SIM
Battery charger not indicating charged	Try the other battery to see if this also appears not to charge - call Tunstall (see back cover)

SMS commands

You can control the watch by SMS commands from the authorised mobile phone, simply send the text directly to the watch phone number, it will reply back.

Safe zone

Can be set from 50-9999m
Zone500 - Sets a 500m safe zone around current position.
To disable - Zoneoff Response: safe zone off

Speed alert

Can be set from 20-500Km/h
Speed65 - Sets an alarm if the unit goes above 65Km/h
To disable - Nospeed Response: speed limit off

Breadcrumbing

Can be set from 1-900 mins
Bread15 - Sends an SMS location every 15 mins
(use only under instruction from Tunstall staff this can become expensive and is often not required).
To disable - Nobread

Where command (Self-Monitored)

To locate the wearer by SMS text 'where' to the watch.

easy reference

www.findmetunstall.com.au

username	password	admin password

Tunstall find-me

www.findmetunstall.com.au

Tunstall Healthcare
1/56 Lavarack Ave
Eagle Farm QLD 4009
ABN: 44 059 121 863
Freecall: 1800 611 528
e: sales@tunstallhealthcare.com.au
w: www.tunstallhealthcare.com.au

Tunstall LifeCare
306 Cameron Rd
Tauranga 3110
Business No: 3502431
Freecall: 0800 488 678
e: sales@tlcare.co.nz
w: www.tlcare.co.nz

The Find-Me Tunstall Watch is NOT a life saving device. It is a locator unit that functions off mobile and cellular network activity as outlined in this manual. Find-Me technology and Tunstall Healthcare accept no responsibility or liability for a unit being unable to be located due to and not limited to events such as network unavailability, unit malfunction, battery life and user misuse. Acceptance of these terms is a condition of its use.